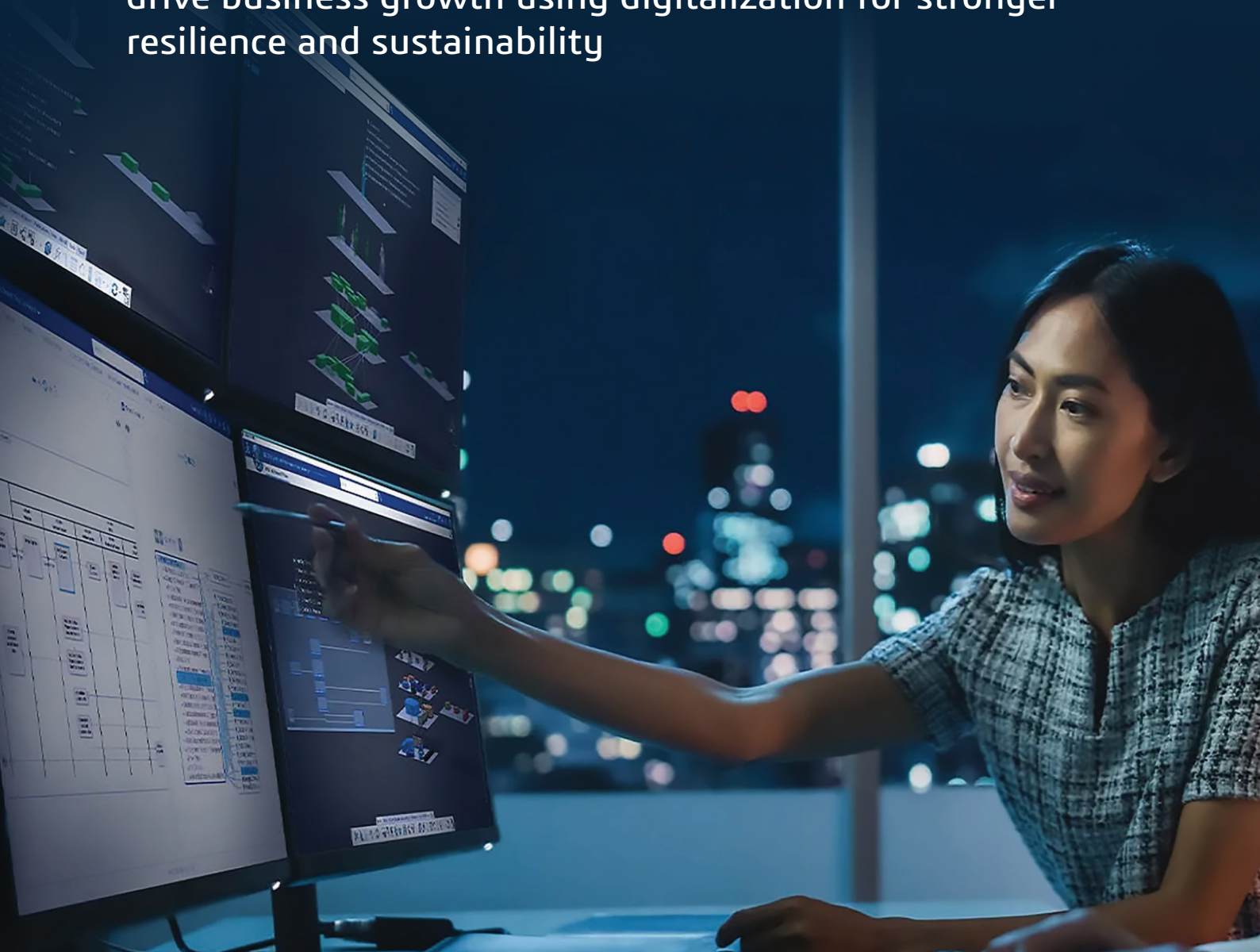




**BUSINESS
SERVICES**

BANKING & INSURANCE SOLUTIONS POWERED BY DASSAULT SYSTEMES

Meet regulatory requirements, achieve compliance and drive business growth using digitalization for stronger resilience and sustainability



Our goal at Dassault Systèmes is to create a loop between the real world and the virtual world, to improve understanding and outcomes to benefit humankind. Digital solutions from Dassault Systèmes enable financial services firms to overcome obstacles and stay ahead of the curve with a competitive edge.

We work with our BFSI partners in to overcome the IT challenges come in the way of better customer experiences such as:



Continuously improve their operational resilience and efficiency for cost reduction, personalized, and instant customer banking services



Comply with regulatory environments



Maintain and strengthen customer trust

OUR OFFERINGS

1 INTELLIGENT CUSTOMER ANALYTICS

Leading financial institutions use Dassault Systèmes' advanced **artificial intelligence (AI)**, **natural language processing (NLP)** and machine learning (ML) solutions to understand **client sentiment** across surveys, emails, chats, social media and complaints in over 30 native languages by internal and external data to generate **actionable insights**.




2 OPERATIONAL RESILIENCE

Global regulators are converging on the need for financial services companies to achieve **operational resilience**, that is, to ensure that essential business services are up and running no matter what.

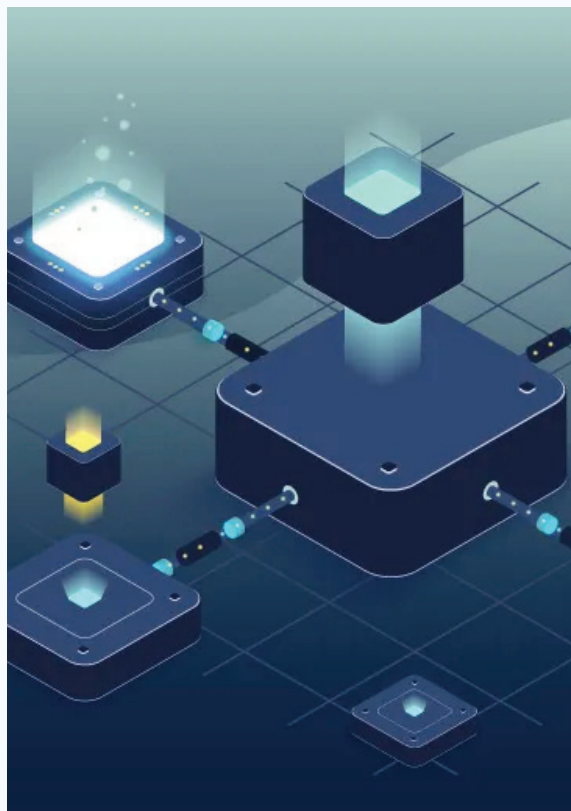
Dassault Systèmes help banks and insurers to model their **operational infrastructure** by creating a virtual twin of the entire **bank operating system**. The model caters for all dependencies, third parties and processes, comply regulations, enables robust testing, eases audits and thereby reduce **operational risk** in application development and deployment. The ability to "see" and understand how complex operational ecosystems work drives efficiency and resilience throughout the enterprise.

3 INVESTMENT COMPLIANCE

Decrease your operational and regulatory risks using our solutions for:

-  **Regtech platform:** regulatory activities management for custodian banks
-  **KID for PRIIPs:** KID generation and management for PRIIPs regulation
-  **ESG for SFDR:** ESG evaluation, preparation of reports for SFDR regulation
-  **Financial Doc Reader:** Automatic extraction of data from financial documents

Leading investment managers and fund administrators use advanced AI and ML technology to automate the creation of regulatory reports and offering documents. Our tool can also “read” investment guidelines and regulatory requirements to automate post-trade **investment compliance**, saving time and eliminating the risk of errors.



4 BUSINESS PROCESS MANAGEMENT

Leverage the power of virtual twin technology embedded within the **3DEXPERIENCE®** platform to easily and quickly model, execute and track your business processes. You can also benefit from tailored monitoring and reporting dashboards that provide personalized insights. Foster collaboration across your customized business processes, enriched with comprehensive audit trails and robust management reporting.

5 CLOUD SOVEREIGNTY

Banks are increasingly adopting specific measures to meet new regulations on data **security, protection and compliance**. Dassault Systèmes' OUTSCALE brand applications provide ISO/IEC 27001-compliant cloud systems to help you store and process customer data to comply with the Regulators requirements.





OUR CUSTOMER STORIES

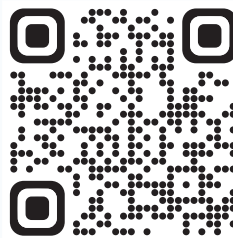
- ✓ LALUX Assurances wanted to have a consolidated view of customers for all the groups.
- ✓ Dassault Systèmes provides information about customers by aggregating all the data on their activity into a simple and upgradable user interface.
- ✓ A leading global investment bank and financial services company uses Dassault Systèmes' solution to standardize data models and improve data governance and internal controls to meet regulatory requirements and to establish effective risk management, data governance programs, and internal controls.
- ✓ A leading Financial Services association promoting sound risk management practices and processes and constructively engaging with policymakers and legislators worldwide uses Dassault Systèmes' solution for the ISO 20022 standard.
- ✓ A leading Financial Services firm in Europe uses Dassault Systèmes for ESG evaluation and report preparation for SFDR compliance.

"The advantage of EXALEAD One Call is that it is quick and easy to set up, at a reasonable cost, and covers all our needs."

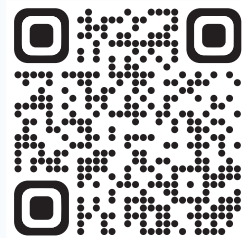
Christian Strasser,
CEO, LALUX Assurances

- ✓ One of the biggest retail banks in Europe uses Dassault Systèmes to improve the customer experience. They have reduced churn by 5% and improved their NPS score by 10 points.

For more information, please visit our website:
<https://www.3ds.com/industries/business-services/banking-and-insurance>



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